Are hospital hotels useful for day surgery?
European Experience

Dr Ian Jackson
Immediate Past President
What are we talking about

Separate ‘hotel’ facility

• Facility close to main hospital
• Patient **discharged** from hospital
• Normal hotel facilities – restaurant, room service
• **No** nursing cover
• **No** medical cover

• Fully accessible for disabled
Concept is to

• Provide proximity to local hospital

• Provide ability for relative to stay

• Provide ability to manage patients with no carer

Lower the cost of an overnight stay
Experience of a hospital hotel


Department of Surgery, Kingston Hospital, Galsworthy Road, Kingston upon Thames, Surrey KT2 7QB, UK

Abstract

Hospital hotels are uncommon in the United Kingdom. Kingston Hospital opened one in July 1991. In the first 3.5 years, 4540 guests have stayed there with high satisfaction rates. It has enabled in-patient average length of stays to be contained in the face of increasing day surgery and allowed 2132 patients to undergo day surgery who would otherwise have required admission. The cost per day in the hotel is just over a third of the cost of an in-patient stay with the median length of stay being just under 3 days. Of the guests, 1.2% had to be re-admitted to the in-patient unit and 0.1% died in the hotel.

Keywords: Hospital hotel; Day surgery; In-patient beds

Are there any in Europe?

None solely for ambulatory surgery patients

Most for hospitals covering large distances

There is interest in UK for helping manage patients with chronic conditions.
WELLCOME

to Lapland Central Hospital
Patients Hotel

RECEPTION
1. Floor
Tel. +358 (0)16 328 6112

Opening hours
Monday to Thursday 7.00–15.00
Friday 7.00–12.00
In other times call security tel: +358 (0)16 320 2500

Hotel equipped
Double rooms with TV, fridge, WC and shower.
In the entrance hall (2. floor): patients office, information, cafeteria.
You can rent a heated parking place from the information.

Meals
Room price includes breakfast. Lunch and dinner you could buy in staff restaurant Karpalo (0. floor).
In hotel you have possibility for self-service coffee or tea.

Breakfast 7.00–9.00
Lunch 10.30–13.30
Dinner 16.00–17.00

HOTEL RULES

Hotel operates with self-service principles:
Smoking and alcoholic beverages are prohibited in the rooms and hotel area.
Pets not allowed in the hospital building.
Please return your key to the reception at your departure. Check out time 12.00AM.
For not returned keys we have to charge 25€.

Room price:
48,30 € / Person / Night (Children under 2 free)
85,05 € / Family
19,95 € / Dayroom, no meals

Payment:
Payment through your bank with bank transfer.

Ounasrinteen 22
1. Floor
96400 ROVANIEMI

tel: +358 (0)16 328 6112

European Congress of Ambulatory Surgery - AFCA and IAAS
Some patients travel 500km for treatment here.
Revamped patient rooms at Inverness hospital open

Written by By Helen Bushnell

REVAMPED accommodation at Raigmore Hospital has reopened following a £300,000 major refurbishment.

Kyle Court opened its doors again after undergoing the major works which started in January.

The refurb, which was carried out by Morgan Sindall, has seen a “huge improvement” to the facility according to NHS Highland.
Who can use the Patient Hotel?

Patient hotel is preferably for patients who are referred for treatment at the hospital from other parts of Denmark. It is also used by patients from abroad participating in experimental treatment at the hospital or have become ill during a stay in Denmark.
So do we need them?
What are we doing in UK?

Benchmarks over 180 procedures
• day case rate
• expected length of stay
Surgical Sub-specialties

• Breast Surgery
• ENT
• General Surgery
• Gynaecology
• Head and Neck Surgery
• Ophthalmology
• Orthopaedics
• Urology
• Vascular

Emergency Medical procedures
Financial incentives

Best Practice Tariff

<table>
<thead>
<tr>
<th>Surgical Procedure</th>
<th>Inpatient Reimbursement €</th>
<th>Day Surgery Reimbursement €</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tonsillectomy</td>
<td>932</td>
<td>1286*</td>
</tr>
<tr>
<td>Inguinal hernia repair</td>
<td>1250</td>
<td>1604*</td>
</tr>
<tr>
<td>Laparoscopic cholecystectomy</td>
<td>1618</td>
<td>1967*</td>
</tr>
<tr>
<td>Transurethral resection of prostate</td>
<td>1944</td>
<td>2180*</td>
</tr>
</tbody>
</table>
Day Case Surgery is World First

Without realising it until after the event, one of our surgeons recently performed the world’s first laparoscopic nephrectomy (the removal of a kidney by keyhole surgery) as a day case operation.

The keyhole operation was first performed in 1991 and has since become common practice, but has normally involved a two or three day stay in hospital. On this occasion, however, the operation went very well as normal, but the patient recovered so quickly and was so keen to go home the same day that the surgeon, Anurag Golash, agreed.
Ambulatory Laparoscopic Adrenalectomies: UK Experience

S Omorphos, P Waterland, M. Deakin, I. Smith, A. Golash
Department of Urology and Anaesthesia
University Hospital of North Staffordshire
Stoke on Trent
All achieved

• Discharge within 6 – 8 hours

• Travel times of around 60-90 minutes

• Without need for admission to nearby hotel
So unless distance an issue
The answer is .............

No